



## 2024 ISFAA Support Staff Workshop

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|---------------|---|--------------|
| 9:00 – 9:15   | <b>Welcome/Introductions</b><br>Monica Taylor, ISFAA Support Staff Workshop Committee Chair<br>Ron Herrell, ISFAA President   | Room 101/102 |
| 9:15 – 10:15  | <b>Building Your Personal Brand</b><br>Catherine Matthews, JD, Ph.D - <i>IU Human Resources</i>   | Room 101/102 |
| 10:15 – 10:30 | <b>Break</b>  |              |
| 10:30 – 11:30 | <b>Interest Sessions</b>  |              |
|               | <ul style="list-style-type: none"><li>• <b>Breaking Barriers: Enhancing Financial Aid Services for Students with Disabilities</b> Room 101/102<br/>Office of Accessible Educational Services - <i>IU Indianapolis</i></li><li>• <b>Navigating Leadership: Charting Your Course from Where You Are</b> Room 135<br/>Lisa Bridgewater</li><li>• <b>Unmasking Deception: A Practical Guide to Fraud Prevention in Financial Aid</b> Room 139<br/>Deb Gossman</li></ul> |              |
| 11:30 – 1:15  | <b>Lunch</b><br><b>Volunteering with ISFAA</b><br><b>Indiana Commission for Higher Education (ICHE) General Update</b>  | Room 101/102 |
| 1:30 – 2:30   | <b>Interest Sessions</b>  |              |
|               | <ul style="list-style-type: none"><li>• <b>Counseling for Unusual &amp; Special Circumstances: Navigating Unique Challenges</b> Room 101/102<br/>Amber Phillips</li><li>• <b>Panel on career progression</b> Room 135<br/>Led by Monica Taylor</li><li>• <b>Guiding Rural and First Generation Students on their Voyage through College</b> Room 139<br/>Abby Clifton</li></ul>   |              |
| 2:30 – 2:45   | <b>Break</b>  |              |
| 2:45 – 3:45   | <b>Keeping the Flame Burning: Addressing Wellness and Self-Care</b> Room 101/102<br>Jim Richter, LMHC - <i>Sandra Eskenzai Mental Health Center</i>   |              |
| 3:45 – 4:00   | <b>Closing Remarks</b>  | Room 101/102 |



Thank you to our sponsors for the event! Their generous donations will be providing drinks and snacks throughout the event.



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